# **Clearinghouse Rule 95-143**

### CERTIFICATE

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1996

# STATE OF WISCONSIN

DEPARTMENT OF HEALTH AND SOCIAL SERVICES

I, Joseph Leean, Secretary of the Department of Health and Social Services and custodian of the official records of the Department, do hereby certify that the annexed rules relating to licensing of ambulance service providers, licensing of emergency medical technicians-basic (EMTs-basic) and certification of EMTs-basic to perform defibrillation were duly approved and adopted by this Department on April 11, 1996.

I further certify that this copy has been compared by me with the original on file in the Department and that this copy is a true copy of the original, and of the whole of the original.

IN TESTIMONY WHEREOF, I have hereunto set my hand and affixed the official seal of the Department at the State Office Building, 1 W. Wilson Street, in the city of Madison, this 11th day of April, 1996.

95-143

Joseph Leean, Secretary Department of Health and Social Services

SEAL:

# ORDER OF THE DEPARTMENT OF HEALTH AND SOCIAL SERVICES REPEALING AND RECREATING RULES

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To repeal and recreate HSS 110.01 to 110.10, relating to licensing of ambulance service providers, licensing of emergency medical technicians-basic, and certification of emergency medical technicians-basic to perform defibrillation.

#### Analysis Prepared by the Department of Health and Social Services

Actions that emergency medical technicians (EMTs) are authorized to carry out in providing emergency medical care in prehospital and interfacility settings are specified in s. 146.50 (6m), Stats. A recent session law, 1993 Wisconsin Act 251, repealed that statute effective January 1, 1996 and directed the Department to replace it with rules that specify what those actions are. The Department has separate chapters of rules for licensing EMTs-basic, EMTs-intermediate and EMTs-paramedic. This order amends ch. HSS 110, which includes rules for licensing EMTs-basic, to specify the actions that EMTs-basic may carry out.

This order also generally updates ss. HSS 110.01 to 110.10, rules for licensing ambulance service providers and certifying EMTs-basic to perform defibrillation, as well as for licensing EMTs-basic. The updating is being done on recommendation of the new Emergency Medical Services (EMS) Board under s. 146.58, Stats., which is advisory to the Department. The rules are amended to incorporate current medical practices and training requirements and to clarify, correct and improve rule language on the basis of experience with the rules that went into effect in 1988 and 1990.

The updating has involved modifying some current definitions and creating new definitions to reflect current practice, and merging defibrillation-related definitions with the other definitions in s. HSS 110.03; modifying staffing requirements to ensure that individuals providing patient care are always properly trained; eliminating specific references to organizations, curricula, equipment, and skills at some places in the rules to permit quick adjustments when there are changes in medical practice; deleting or modifying some language based on experience in implementing the current rules; and renumbering some of the rules to accommodate the changes and to bring this chapter into greater consistency with the other chapters of Emergency Medical Services Program rules.

The Department's authority to repeal and recreate these rules is found in ss. 146.50 (5)(b) and (d)1, (6)(b)2 and (c), (6n), and (13)(a) and (c) and 250.04(7), Stats. The rules interpret s. 146.50, Stats.

SECTION 1. HSS 110.01 to 110.10 are repealed and recreated to read:

### CHAPTER HSS 110

LICENSING OF AMBULANCE SERVICE PROVIDERS AND EMERGENCY MEDICAL TECHNICIANS-BASIC HSS 110.01 Authority and purpose HSS 110.06 EMT-basic training permits

HSS 110.02 Applicability

HSS 110.03 Definitions

HSS 110.04 Licensing of ambulance service providers HSS 110.05 Licensing of EMTs-basic HSS 110.06 EMT-basic training permits HSS 110.07 EMT-basic training HSS 110.08 Denials and sanctions HSS 110.09 Waivers HSS 110.10 Defibrillation by EMTs-basic

HSS 110.01 AUTHORITY AND PURPOSE. This chapter is promulgated under the authority of ss. 146.50 (5) (b) and (d) 1, (6) (b) 2 and (c) (intro.) and (13) and 250.04 (7), Stats., to protect members of the public who require emergency medical care in prehospital or interfacility settings by establishing standards for licensing ambulance service providers, including standards for the operation of ambulance services, standards for licensing emergency medical technicians-basic (EMTs-basic), standards for certifying EMTs-basic to do defibrillation and standards for department authorization of EMTs-basic to use non-visualized advanced airways.

HSS 110.02 APPLICABILITY. This chapter applies to all applicants for and holders of an ambulance service provider license, an EMT-basic license or an EMT-basic training permit and to all EMTs-basic who apply for certification to do defibrillation or who are certified to do defibrillation or who apply for authorization to use non-visualized advanced airways.

### HSS 110.03 DEFINITIONS. In this chapter:

(1) "Advanced airway" means a device inserted into a patient's trachea or esophagus for the purpose of ventilating the patient.

(2) "Advanced life support" or "ALS" means use, by appropriately trained and licensed personnel, in prehospital and interfacility emergency care and transportation of patients, of the medical knowledge, skills and techniques included in the department-approved training required for licensure of emergency medical technicians-intermediate under ch. HSS 111 or emergency medical technicians-paramedic under ch. HSS 112 and which are not included in basic life support.

(3) "Advanced skill" means any skill that requires medical direction including the use of nonvisualized advanced airways, performance of defibrillation and administration of epinephrine.

(4) "Ambulance" has the meaning specified in s. 146.50 (1) (a), Stats., namely, an emergency vehicle, including any motor vehicle, boat or aircraft, whether privately or publicly owned, which is designed, constructed or equipped to transport sick, disabled or injured individuals.

(5) "Ambulance service" has the meaning specified in s. 146.55 (1) (a), Stats., namely, the business of transporting sick, disabled or injured individuals by ambulance to or from facilities or institutions providing health services.

(6) "Ambulance service provider" or "provider" has the meaning specified in s. 146.50 (1) (c), Stats., namely, a person engaged in the business of transporting sick, disabled or injured individuals by ambulance to or from facilities or institutions providing health services.

(7) "Automatic defibrillator" means a monitor and defibrillator which is capable of recognizing the presence or absence of ventricular fibrillation and determining, without operator intervention, whether defibrillation should be administered. An automatic defibrillator may be referred to as "fully automatic" if, in use, it will charge and deliver an electrical impulse to an individual's heart without operator intervention when ventricular fibrillation is detected or "semiautomatic" if it delivers the electrical impulse only at the command of the operator after ventricular fibrillation is detected.

(8) "Basic life support" or "BLS" means emergency medical care that is rendered to a sick, disabled or injured individual, based on signs, symptoms or complaints, prior to the individual's hospitalization or while transporting the individual between health care facilities and that is limited to use of the knowledge, skills and techniques received from training required under s. 146.50, Stats., and this chapter as a condition for being issued an EMT-basic license.

(9) "Biennial licensing period" means the 2-year period beginning July 1 of even-numbered years.

(10) "Certified training center" means any organization, including a medical or educational institution, approved by the department under s. HSS 110.07(1) to conduct EMT-basic training.

(11) "Defibrillation" means the administration of an electrical impulse to an individual's heart for the purpose of treating ventricular fibrillation or pulseless ventricular tachycardia.

(12) "Department" means the Wisconsin department of health and social services.

(13) "EMT" means an emergency medical technician.

(14) "EMT-basic" or "emergency medical technician-basic" means an individual who is licensed under this chapter to administer basic life support and to properly care for and transport sick, disabled or injured individuals.

(15) "Emergency medical technician-DA" means an emergency medical technician-basic who is certified by the department to use an automatic defibrillator to administer defibrillation in a prehospital or interfacility setting to a person experiencing cardiac arrest due to ventricular fibrillation or pulseless ventricular tachycardia.

(16) "Emergency medical technician-DM" means an emergency medical technician-basic who is certified by the department to use a manual defibrillator to administer defibrillation in a prehospital or interfacility setting to a person experiencing cardiac arrest due to ventricular fibrillation or pulseless ventricular tachycardia.

(17) "Emergency medical technician defibrillation personnel" means emergency medical technicians-DA or emergency medical technicians-DM certified under this section.

(18) "Emergency medical technician-basic instructor-coordinator" means a person approved by the department or, if employed by the Wisconsin technical college system board, jointly approved by the department and the Wisconsin technical college system board, who meets or exceeds the requirements identified under s. HSS 110.07.

(19) "EMT defibrillation plan" or "plan" means a plan submitted by or for one or more hospitals providing emergency medical services, one or more licensed physicians and one or more ambulance service providers intending to implement an emergency medical technician defibrillation program and which details the training and utilization of emergency medical technicians to administer defibrillation, as well as the quality assurance mechanisms to be used in the program.

(20) "EMT defibrillation training course" means a department approved course of instruction which will qualify a student for examination and certification as an emergency medical technician-DA or an emergency medical technician-DM.

(21) "EMT-basic refresher training" means training required for EMTs-basic under s. HSS 110.05(4) as a condition for license renewal.

(22) "EMT-basic training" means a department-approved training course consisting of classroom and supervised clinical or field experience which will qualify the student for examination and an EMT-basic license.

(23) "EMT-intermediate" means a person who is licensed under s. 146.50, stats., and ch. HSS 111 to perform the functions specified in ch. HSS 111 relating to the administration of emergency medical procedures in a prehospital or interfacility setting and the handling and transporting of sick, disabled or injured persons.

(24) "EMT-paramedic" means a person who is licensed under s. 146.50, stats., and ch. HSS 112 to perform the functions specified in ch. HSS 112 relating to the administration of emergency medical procedures in a prehospital or interfacility setting and the handling and transporting of sick, disabled or injured persons.

(25) "Individual" means a natural person, and does not include a firm, corporation, association, partnership, institution, public agency, joint stock association or any other group of individuals.

(26) "Manual defibrillator" means a monitor and defibrillator which requires the operator to analyze and recognize a cardiac rhythm and will charge and deliver an electrical impulse to an individual's heart only at the command of the operator.

(27) "Medical control" means direction, through oral orders or a department-approved protocol, supervision and quality control by the medical director or by a physician designated by the medical director of the activities of an emergency medical technician administering defibrillation in the prehospital

or interfacility emergency care of a patient.

(28) "Medical control hospital" means an acute care hospital or hospitals named in an approved plan as the hospital or hospitals with a physician on call 24-hours-a-day, 7-days-a-week to furnish medical information and direction to EMTs by direct voice contact.

(29) "Monitor and defibrillator" means a device which is capable of monitoring the rhythm of an individual's heart, creating a continuous integrated recording of the electrocardiogram and voice communication occurring simultaneously during operations by emergency medical technician defibrillation personnel, and delivering a regulated electrical impulse to the individual's heart.

(30) "National registry of EMTs" means the non-profit, independent, non-governmental agency which serves as the national certifying agency attesting to the proficiency of ambulance personnel through provision of a standardized written examination for individuals who have had state-approved EMT training or documentation of EMT certification and 6 months of EMT experience.

(31) "National standard curriculum for training EMTs-basic" means the Emergency Medical Technician-Basic: National Standard Curriculum, 1994 edition, published by the national highway traffic safety administration of the U.S. department of transportation.

Note: The U.S. Department of Transportation National Highway Traffic Safety Administration's national standard curriculum for training EMTs-basic may be consulted at the offices of the Department's Bureau of Public Health or at the Secretary of State's Office or the Revisor of Statutes Bureau. The curriculum may be purchased from the Superintendent of Documents, P.O. Box 371954, Pittsburgh, PA 15250-7954.

(32) "Non-visualized advanced airway" means an advanced airway which is inserted through a patient's mouth into the patient's esophagus or trachea without visualization.

(33) "On-line medical control physician" means a physician who is designated by the program medical director to provide voice communication of medical direction to emergency medical technician personnel and to assume responsibility for the care provided by emergency medical technician personnel in response to that direction.

(34) "Person" has the meaning specified in s. 146.50 (1) (L), Stats.

(35) "Physician" means a person licensed to practice medicine or osteopathy under ch. 448, Stats.

(36) "Physician assistant" means a person certified under ch. 448, Stats., to perform as a physician assistant.

(37) "Prehospital or interfacility setting" means a location at which emergency medical care is administered to a patient prior to the patient's arrival at a hospital or between health care facilities.

(38) "Program coordinator" means the person designated by the program medical director to be responsible for day-to-day operation and record keeping for the emergency medical technician defibrillation program described in the plan.

(39) "Program medical director" means the physician who is designated in an EMT operational plan to be responsible for the medical control, direction and supervision of all phases of the emergency medical technician program operated under the plan and of emergency medical technicians performing under the plan, the establishment of standard operating procedures for these personnel, the coordination and supervision of evaluation activities carried out under the plan, and, if they are to be used in implementing the emergency medical technician program, the designation of on-line medical control physicians.

(40) "Protocol" means a written statement approved by the department and signed by the program medical director which lists and describes the steps an emergency medical technician is to follow in assessing and treating a patient.

(41) "Pulseless ventricular tachycardia" means a disturbance in the normal rhythm of the heart which is characterized by rapid electrical activity of the heart with no cardiac output.

(42) "Quality assurance program" means a department-approved program operating under the direction of a physician on a regional or statewide basis, which collects and analyzes case records submitted by 2 or more ambulance service providers using emergency medical technician defibrillation personnel and provides data summaries of emergency medical technician defibrillation activity and performance improvement recommendations to those service providers and personnel.

(43) "Registered nurse" means a person who is licensed as a registered nurse under ch. 441, Stats.

(44) "Service medical director" means a physician who trains, medically coordinates, directs, supervises, establishes standard operating procedures for, and designates physicians for the day-to-day direction and supervision of emergency medical technicians and who reviews the performance of emergency medical technicians and ambulance service providers.

(45) "Ventricular fibrillation" means a disturbance in the normal rhythm of the heart which is characterized by rapid, irregular and ineffective twitching of the lower chambers, or ventricles, of the heart.

(46) "WTCS district" means a Wisconsin technical college system district.

HSS 110.04 LICENSING OF AMBULANCE SERVICE PROVIDERS. (1) APPLICATION. A person requesting an initial license or the renewal of a license to act or advertise as an ambulance service provider shall:

(a) Apply on a form provided by the department;

(b) Provide written documentation sufficient to establish that:

1. The applicant employs sufficient licensed EMTs to operate the proposed ambulance service in conformance to the requirements of s. 146.50, Stats., and this chapter;

2. All ambulances to be operated under the license have been inspected by the Wisconsin department of transportation within the preceding 12 months and meet the requirements of ch. Trans 309: and

3. Insurance coverage required by s. 146.50 (6) (c) (intro.), Stats., is in force;

(c) Agree in writing to comply with the operational requirements under sub. (3);

(d) If applying for renewal of a license, submit the information required under sub. (4) (a) 3; and

(e) Provide any additional information requested by the department during its review of the application.

(2) DEPARTMENT RESPONSIBILITY. (a) Prior to issuing an initial ambulance service provider license or renewing an ambulance service provider license, the department shall determine that the applicant meets the standards set forth in s. 146.50, Stats., and this chapter and, as applicable, s. 146.55, Stats., and chs. HSS 111 and 112.

(b) Within 90 days after receiving a complete application for an ambulance service provider license, the department shall either approve the application and issue the license or deny the application. If the application for a license is denied, the department shall give the applicant reasons, in writing, for the denial. In this paragraph, "complete application" means a completed application form and the documentation necessary to establish that the requirements of sub. (1) (b) to (e) are met.

(3) OPERATIONAL REQUIREMENTS. An EMT-basic ambulance service provider shall meet each of the following operational requirements:

(a) When a patient is being transported, the ambulance service provider shall:

1. Ensure that the ambulance is staffed with a minimum of:

a. Two licensed EMTs; or

b. A licensed EMT and one of the following: an individual with an EMT-basic training permit, a registered nurse, a physician assistant or a physician; and

2. Ensure that an individual with an EMT license or a registered nurse, a physician assistant or a physician who is trained in the use of all skills the service is authorized to provide is in the patient

compartment with the patient at all times during the transportation of the patient;

(b) The ambulance service provider shall require the completion of a written report on a form prescribed or approved by the department at the completion of each ambulance run.

(c) When installing communications equipment in ambulances, the ambulance service provider shall comply with the specifications and standards of the Wisconsin statewide emergency medical services communications system. All ambulances shall have direct radio contact with a hospital emergency department on the designated ambulance-to-hospital frequency. Adequate EMT-paramedic communications, as required in s. HSS 112.07 (2) (o), meets this requirement for direct radio contact with a hospital emergency department;

Note: The referenced specifications and standards are found in the Wisconsin Emergency Medical Services Communication/Telemetry Standards and Guidelines, a copy of which may be obtained without charge from the EMS Section, Division of Health, P.O. Box 309, Madison WI 53701-0309.

(d) The ambulance service provider shall ensure that 24-hour-per-day, 7-day-per-week emergency ambulance response is available to the service area covered by the ambulance service. An ambulance service applying for a license for special events shall state that in writing and request a waiver of the 24-hour-per-day, 7-day-per-week requirement; and

(e) As required by s. 146.50 (6) (c) (intro.), Stats., the ambulance service provider shall provide and maintain insurance coverage sufficient to protect EMTs in the performance of their duties.

Note: Operational requirements for EMT-intermediate ambulance service providers can be found in s. HSS 111.06 (2) and operational requirements for EMT-paramedic ambulance service providers can be found in s. HSS 112.07 (2).

(4) LICENSE RENEWAL. (a) An ambulance service provider license shall remain in effect until the beginning of the next biennial licensing period, unless suspended or revoked.

(b) The department shall send an application for biennial renewal of an ambulance service provider license to the last address shown for the licensee in the department's records. Failure to receive notification does not relieve the licensee of the responsibility to maintain a current license.

(c) For renewal of a license, an ambulance service provider shall submit to the department, in addition to the information specified in sub. (1), an updated roster of individuals holding EMT licenses and training permits affiliated with the ambulance service provider.

Note: Copies of the form required to apply for issuance or renewal of an ambulance service provider license and the form for reporting on an ambulance run are available from the EMS Section, Division of Health, P.O. Box 309, Madison, WI 53701-0309.

HSS 110.045 QUALIFICATIONS OF SERVICE MEDICAL DIRECTORS OF CERTAIN AMBULANCE SERVICES. (1) AUTHORITY AND PURPOSE. This section is promulgated under the authority of s. 146.50 (8m) and (13)(b), Stats., to establish qualifications for medical directors of ambulance services providing emergency medical services beyond basic life support services.

(2) APPLICABILITY. This section applies to all ambulance service providers providing advanced life support or other services that require use of advanced skills and to any person who assumes the role of medical director of an ambulance service using EMTs that provide these services.

(3) QUALIFICATIONS OF SERVICE MEDICAL DIRECTORS. (a) General. An ambulance service provider offering advanced life support or any other service that requires the use of advanced skills shall have a medical director that meets the following qualifications:

1. The person is licensed as a physician under ch. 448, Stats., to practice medicine and surgery; and

2. The person has read and has acknowledged, in writing, having read in its entirety the service medical directors' manual developed by the department.

(b) Effect on current provider license. 1. An ambulance service provider providing advanced life support or any other service that requires the use of advanced skills shall, beginning March 1, 1996, have a medical director who meets the qualifications under par. (a), except that when the ambulance service provider appoints a replacement medical director, the new medical director shall have 90 days from the date of appointment to comply with par. (a) 2.

2. On or after March 1, 1996, a person applying for an ambulance service provider license under s. HSS 110.04 at an advanced life support level or to offer any other service that requires the use of advanced skills shall have a medical director who meets the qualifications under par. (a) prior to the license being issued.

HSS 110.05 LICENSING OF EMTS-BASIC. (1) APPLICATION. An individual requesting a license to act as an EMT-basic shall:

(a) Apply on a form provided by the department;

(b) Be at least 18 years of age;

(c) Subject to ss. 111.321, 111.322 and 111.335, Stats., not have an arrest or conviction record that substantially relates to performance of the duties as an EMT as determined by the department;

(d) Present documentation of successful completion of department- approved EMT-basic training taken within 24 months prior to application or proof of current national registry of EMTs registration;

(e) Present documentation of successful completion of a department-approved written and practical

skills examination under s. 146.50 (6)(a)3, stats., taken after successful completion of EMT-basic training;

(f) Present documentation of current certification in cardiopulmonary resuscitation after successfully completing a course for professionals approved by the department. CPR certification shall be maintained throughout the license period for the EMT license to be valid; and

(g) Provide any additional information requested by the department during its review of the application.

(2) ACTION BY THE DEPARTMENT. Within 90 days after receiving a complete application for an EMT-basic license under sub.(1), the department shall either approve the application and issue the license or deny the application. If the application for a license is denied, the department shall give the applicant reasons, in writing, for the denial. In this section, "complete application" means a completed application form and documentation that the requirements of sub. (1) (b) to (g) are met.

(3) EXAMINATION. (a) An examination for an EMT-basic license shall consist of written and practical skills portions.

(b) An individual who fails to pass the written examination after 3 attempts may not participate in another examination until having presented to the department satisfactory documentation of successful completion of at least EMT-basic refresher training following the third failure.

(4) AUTHORIZED ACTIONS OF EMTS-BASIC. An emergency medical technician is authorized to perform only the following actions:

(a) Administration of basic life support in accordance with skills and medications covered in the national standard curriculum;

(b) Administration of the following advanced skills:

1. Performance of defibrillation, if the EMT-basic is affiliated with an ambulance service approved by the department to perform defibrillation, authorized by the ambulance service medical director and certified by the department under s. HSS 110.10(13);

2. Use of non-visualized advanced airways, if the EMT-basic is affiliated with an ambulance service approved by the department to use non-visualized advanced airways, authorized by the ambulance service medical director and authorized by the department under s. HSS 110.11(12) or (13); and

3. Administration of epinephrine for anaphylactic shock, if the EMT-basic is affiliated with an ambulance service approved by the department to administer epinephrine and is authorized by the ambulance service medical director following completion of a department-approved course on treatment for anaphylactic shock under s. 146.50 (9), stats.; and

(c) Handle and transport sick, disabled or injured individuals.

(5) RENEWAL OF A LICENSE. (a) Notice of renewal. The department shall send an application for biennial renewal of a license to the last address shown for the licensee in the department's records. Failure to receive notification does not relieve the licensee of the responsibility to maintain a current license.

(b) <u>Requirements for renewal</u>. To renew an EMT-basic license, a licensee shall, by June 30 of the even-numbered year following initial licensing and every 2 years thereafter, file with the department:

1. An application for renewal on a form provided by the department;

2. Documentation of current certification in cardiopulmonary resuscitation after successfully completing a course for professionals approved by the department;

3. Documentation that the licensee has, during the biennial period immediately preceding the license expiration date, successfully completed EMT-basic refresher training; and

4. Any other documentation which the department deems necessary to prove eligibility for a license.

(c) <u>Failure to submit materials by license expiration date</u>. A licensee who fails to submit the materials described in sub. (1) and par. (b) by the renewal date may not represent himself or herself as, function as or perform the duties of a licensed EMT-basic after the date of license expiration.

(d) Late renewal. 1. During the first year following license expiration, a license shall be renewed if the licensee files with the department:

a. An application for renewal on a form provided by the department;

b. Documentation of current certification in cardiopulmonary resuscitation after successfully completing a course for professionals approved by the department;

c. Documentation that the licensee has, within the 24 months immediately preceding the license expiration date, successfully completed department approved EMT-basic refresher training; and

d. Any other documentation which the department deems necessary to prove eligibility for a license.

2. Granting of late renewal under this paragraph does not exempt the licensee from the responsibility to complete department approved EMT-basic refresher training within the biennial period for which the renewal license is issued in order to qualify for renewal on the next renewal date.

(e) Reinstatement of lapsed license. 1. A license which has been expired for more than one year

but less than 4 years shall be reinstated if the applicant files with the department:

a. A reinstatement application on a form prescribed by the department;

b. Documentation of current certification in cardiopulmonary resuscitation after successfully completing a course for professionals approved by the department;

c. Documentation that the applicant has, within the 24 months immediately preceding the license expiration date, successfully completed department approved EMT-basic refresher training;

d. Documentation that the applicant has successfully completed a written and practical skills examination approved by the department following successful completion of the EMT-basic refresher training required under subpar. c; and

e. Documentation that the applicant meets any additional eligibility requirements for a license specified in s. 146.50, Stats., or this chapter.

2. Being granted reinstatement of a license under this paragraph does not exempt the licensee from the responsibility to complete EMT-basic refresher training within the biennial licensing period for which the reinstated license is issued in order to qualify for renewal on the next renewal date.

3. A license which has been expired for 4 or more years may be reinstated only if the applicant has successfully completed the training and examination requirements for the initial EMT-basic license within the 24 months immediately preceding application for reinstatement.

(f) <u>Completion of other emergency medical technician training</u>. A licensee may substitute the following training for the required EMT-basic refresher training:

1. Documentation of successful completion, within the 24 months immediately preceding the license expiration date, of an EMT-basic, EMT-intermediate or EMT-paramedic training course, including the knowledge and skills objectives of the national standard curriculum for training EMTs-basic, the national standard curriculum for training EMTs-intermediate, as defined in s. HSS 111.03 (14), or the national standard curriculum for training EMTs-paramedic, as defined in s. HSS 112.03(16), as approved by the department, shall be considered to have met the requirement of this paragraph; or

2. If an EMT-basic is required to be licensed in 2 states in order to function as an EMT-basic, refresher training received to meet the requirements of the other state may be accepted by the department if the training meets at least the minimum requirements for license renewal under this chapter.

Note: Copies of the form required to apply for issuance or renewal of an EMT-basic license are available without charge from the EMS Section, Division of Health, P.O. Box 309, Madison, WI 53701-0309.

HSS 110.06 EMT-BASIC TRAINING PERMITS. (1) APPLICATION. An individual requesting

an EMT-basic training permit shall:

(a) Apply on a form provided by the department;

(b) Be at least 17 years of age;

(c) Subject to ss. 111.321, 111.322 and 111.335, Stats., not have an arrest or conviction record that substantially relates to performance of the duties as an EMT as determined by the department;

(d) Present documentation of previous emergency care training as required in sub. (2);

(e) Present documentation of affiliation with a licensed ambulance service provider, consisting of the signature of the responsible party for the licensed ambulance service provider on the training permit application form; and

(f) Provide any additional information requested by the department during its review of the application.

(2) REQUIRED TRAINING. An applicant for an EMT-basic training permit shall provide documentation of current certification in cardiopulmonary resuscitation, after successfully completing a course for professionals approved by the department, and one of the following:

(a) Current certification in a first aid program acceptable to the department. The training shall include at least 16 hours of instruction, excluding the time required for certification or recertification in cardiopulmonary resuscitation, and shall include knowledge and skills of emergency care sufficient to assist a licensed EMT in patient treatment;

(b) Written evidence of the successful completion, within the past 24 months, of the national standard basic first responder curriculum, or equivalent training approved by the department, or current voluntary certification as a Wisconsin first responder;

(c) Written evidence of the successful completion of the first 46 hours of a current EMT-basic training course approved by the department under s. HSS 110.07(2) or completion of an EMT-basic course approved by the department under s. HSS 110.07(2) within the past 24 months; or

(d) Written evidence of a current EMT license issued by another state.

(3) ACTION BY THE DEPARTMENT. Within 60 days after receiving a complete application for an EMT-basic training permit under sub. (1), the department shall either approve the application and issue the permit or deny the application. If the application for a permit is denied, the department shall give the applicant reasons, in writing, for the denial. In this subsection, "complete application" means a completed application form and documentation that the requirements of sub. (1) (b) to (f) are met.

(4) RESTRICTIONS. (a) An individual holding an EMT-basic training permit may function as

an EMT only under the direction of an EMT.

(b) An individual holding an EMT-basic training permit is not considered a licensed individual under s. HSS 110.04 (3) (a).

(c) An individual holding an EMT-basic training permit may perform any of the actions authorized for an EMT-basic for which he or she has been trained, except advanced skills requiring medical director approval, but only if a licensed EMT directly supervises the permit holder.

(5) DURATION OF PERMIT. (a) An EMT-basic training permit shall be issued for 2 years.

(b) An EMT-basic training permit shall expire after 2 years in force and may not be further extended or renewed.

Note: Copies of the form required to apply for issuance or renewal of an EMT-basic license are available without charge from the EMS Section, Division of Health, P.O. Box 309, Madison, WI 53701-0309.

HSS 110.07 EMT-BASIC TRAINING. (1) TRAINING CENTER APPROVAL. (a) EMT-basic training and EMT-basic refresher training under s. HSS 110.05 (4) (f) shall be provided by training centers certified by the department under this subsection.

(b) Any Wisconsin technical college system district, other public or private school or college, hospital or other organization may apply to the department for certification to provide EMT-basic training.

(c) An application from a WTCS district for training center certification shall be jointly reviewed by the department and the Wisconsin technical college system board.

(d) Application for certification shall be made by letter addressed to the department which shall include or have attached the following:

1. Documentation of the need for training center certification;

2. A description of the capabilities of the training center to do training of EMTs in the provision of emergency medical care in prehospital and interfacility settings. The training shall include training covered in the national standard curriculum for training EMTs-basic and additional training approved by the department, including the advanced skills of using non-visualized advanced airways and administration of epinephrine;

3. A signed commitment to provide EMT-basic training in accordance with the national standard curriculum for training EMTs-basic, and to comply with relevant requirements of s. 146.50, Stats., and this chapter;

4. A signed commitment to retain documentation of training and examination scores for 5 years for each EMT enrolled in a course. The training center shall make the documentation available to the department for review upon request;

5. Identification and qualifications of the physician who will function as medical director of the training center with responsibility for overall medical quality of the EMT-basic training program. The medical director shall have emergency medical experience and shall settle questions of medical protocol and serve as a liaison between the training center and the medical community. Materials shall include:

a. Endorsement of the training center medical director by the training center and, if different, by the program medical director;

b. A signed commitment by the training center medical director to accept the responsibilities of serving as medical director; and

c. A copy of the training center medical director's resume;

6. Identification and qualifications of the person who will function as instructor-coordinator of the EMT-basic training with specification of that person's responsibilities. The EMT-basic instructor-coordinator shall:

a. Be currently certified as an EMT by the national registry of emergency medical technicians or be currently licensed as an EMT-paramedic under ch. HSS 112;

b. Be currently certified as a cardiopulmonary resuscitation (CPR) instructor by the American heart association, American red cross or an equivalent organization recognized and approved by the department for providing CPR instruction to health care professionals;

c. Successfully complete an EMS instructor-coordinator orientation workshop conducted by the department and the Wisconsin technical college system board;

d. Possess a minimum of 2 years of field experience as an EMT or emergency health care provider in a related health care field;

e. Possess prior experience in providing emergency medical services instruction which shall include a minimum of one EMT-basic course and one EMT-basic refresher course or 2 EMT-basic courses while under the direct supervision of a currently approved EMT-basic instructor-coordinator or equivalent training as approved by the department; and

f. Have overall responsibility for day-to-day coordination and administration of all aspects of the training course.

g. If teaching the advanced skills of defibrillation, non-visualized advanced airways and epinephrine administration, be certified in the skills or have successfully completed training and testing

in the skills and be approved by the training center medical director to teach the skills.

Note: An application for certification of an EMT-basic training center should be sent to the EMS Section, Division of Health, P.O. Box 309, Madison, WI 53701-0309.

(e) Within 90 days after receiving a complete application for certification of an EMT-basic training center, the department shall either approve the application and issue the certification or deny the application. If the application is denied, the department shall give the applicant reasons, in writing, for the denial.

(f) Approval of the proposed training center by the department shall be a prerequisite to the initiation of EMT-basic training and EMT-basic refresher training.

(2) TRAINING COURSE APPROVAL. (a) Each EMT-basic training course and each EMT-basic refresher training course offered by a training center certified under sub. (1) shall be approved by the department under this subsection.

(b) Application for initial course approval shall be made by submitting to the department a statement that all sections of the national standard curriculum and department standards for training EMTs-basic in advanced skills, including use of non-visualized advanced airways and administration of epinephrine, will be used and which identifies the number of hours devoted to classroom training and supervised clinical or field experience. Applications for approval of an initial course from a WTCS district shall be jointly reviewed by the department and the Wisconsin technical college system board. An application for initial course approval shall include:

1. Description of the course schedule and lesson scope, subject matter content and time allocations to be utilized by the certified training center;

2. Description of the supervised clinical or field experience and training to be provided to the student;

3. Identification of the normal class size to be taught and student selection procedures to be used;

4. Identification of the student text, workbooks, handouts and evaluation instruments to be used; and

5. Identification and description of the methods to be used to evaluate student performance and establish successful completion of the course.

Note: The materials that comprise an application for EMT-basic training course approval or EMT-basic refresher training course approval should be sent to the EMS Section, Division of Health, P.O. Box 309, Madison, WI 53701-0309.

(c) EMT-basic refresher training shall be approved by the department. To be approved by the

department, EMT-basic refresher training shall meet the following criteria:

1. The training shall be offered by a certified training center or be approved by the department;

2. The training shall include the knowledge and skills objectives contained in the U.S. department of transportation/national highway traffic safety administration's national standard curriculum for refresher training of EMTs-basic, 1994 edition, and additional training as approved by the department;

3. Each session of formal course work shall be directly supervised by an EMT-basic instructor-coordinator approved by the department under sub. (1) (d) 6;

4. The training shall contain at least 30 hours of instruction, excluding the time required for certification or recertification in cardiopulmonary resuscitation;

5. Successful completion of the training shall require successful completion of comprehensive written and practical skills testing administered by the department-approved instructor-coordinator as part of the course; and

6. The certified training center shall meet any procedural requirements for approval of the training that the department may impose.

Note: The U.S. Department of Transportation National Highway Traffic Safety Administration's national standard curriculum for refresher training of EMTs-basic may be consulted at the offices of the Department's Bureau of Public Health or at the Secretary of State's Office or the Revisor of Statutes Bureau. The curriculum may be purchased from the Superintendent of Documents, P.O. Box 371954, Pittsburgh, PA 15250-7954.

(d) Within 90 days after receiving a complete application for approval of an EMT-basic or EMT-refresher training course, the department shall either approve the application and issue the certification or deny the application. If the application is denied, the department shall give the applicant reasons, in writing, for the denial.

(e) Approval of the proposed course by the department shall be a prerequisite to the initiation of EMT-basic or EMT-refresher training. Approval of the training course shall include approval of curriculum, procedures, administrative details and guidelines necessary to ensure a standardized program.

(3) TRAINING COURSE CONTENT AND HOURS. (a) The national standard curriculum for training EMTs-basic shall be used as the basis for a training course. Additional skills training shall be approved by the department. Any deviation from the curriculum shall be submitted separately and approved by the department prior to its use in the course.

(b) An EMT-basic training course shall have a minimum of 110 hours of instruction and may not exceed 130 hours of mandatory attendance. The required hours shall include supervised clinical or field experience.

(c) Handouts and checklists used shall be consistent with knowledge and skills standards of the national standard curriculum and the Wisconsin standards and procedures of practical skills manual.

(d) Course curriculum and training plans shall be reviewed by the certified training center on an annual basis and revised and resubmitted as necessary.

Note: Training centers may obtain copies of the Wisconsin Standards and Procedures of Practical Skills Manual from the EMS Section, Division of Health, P.O. Box 309, Madison, WI 53701-0309.

HSS\_110.08 DENIALS AND SANCTIONS. (1) LICENSE, PERMIT OR CERTIFICATION DENIAL, NONRENEWAL, SUSPENSION OR REVOCATION, OR REPRIMAND OF LICENSEE, PERMIT HOLDER OR CERTIFIED TRAINING CENTER. The department may deny, refuse to renew, suspend or revoke an ambulance service provider or EMT-basic license, an EMT-basic training permit or a training center certification or reprimand a licensee, permit holder or certified training center after providing the applicant, ambulance service provider, EMT-basic licensee, EMT training permit holder or certified training center with prior written notice of the proposed action and written notice of opportunity for a hearing if the department finds that:

(a) The applicant, licensee, permit holder or certified training center does not meet the eligibility requirements established in s. 146.50, Stats., and this chapter;

(b) The licensing examination was completed through error or fraud;

(c) The license, permit or certification was obtained through error or fraud;

(d) The licensee or permit holder violated any provision of s. 146.50, Stats., or this chapter;

(e) The licensee or permit holder has committed or has permitted, aided or abetted the commission of an unlawful act that substantially relates to performance of an EMT's duties as determined by the department;

(f) The licensee or permit holder has engaged in conduct dangerous or detrimental to the health or safety of a patient or to members of the general public while operating or performing under the scope of the license or permit;

(g) As an EMT-basic licensee or permit holder, the individual has failed to maintain certification in cardiopulmonary resuscitation for professionals by completing a course approved by the department, and acted as an EMT;

(h) As an ambulance service provider, the licensee has failed to provide or maintain, when required, insurance coverage sufficient to protect EMTs in the performance of their duties for the ambulance service provider; or

(I) As a certified training center, the center has failed to adhere to the requirements under ss. HSS

# 110.05 (5) (f) and 110.07.

(2) EMERGENCY SUSPENSION OF LICENSE OR PERMIT. (a) The department may summarily suspend an ambulance service provider license, EMT-basic license, EMT-basic training permit or training center certification when the department has probable cause to believe that the licensee, permit holder or certified training center has violated the provisions of s. 146.50, Stats., or this chapter and that it is necessary to suspend the license or permit immediately without advance written notice, to protect the public health, safety or welfare.

(b) Written notice of the suspension and of the right to request a hearing shall be sent to the licensee, permit holder or certified training center within 48 hours after the suspension takes place. If the licensee, permit holder or certified training center desires a hearing, a request for hearing shall be submitted in writing to and received by the department's office of administrative hearings within 30 days after the date of the notice of suspension. The office of administrative hearings shall schedule the hearing no later than 15 days after receiving the request for hearing unless both parties agree to a later date and shall provide at least 10 days prior notification of the date, time and place for the hearing. The hearing examiner shall issue a proposed or final decision within 10 days after the hearing. The suspension of the license or permit shall remain in effect until a final decision is rendered.

Note: The mailing address of the Office of Administrative Hearings is P.O. Box 7875, Madison, WI 53707.

(3) COMPLAINTS. The department may, upon receipt of a complaint or on its own volition, investigate alleged violations of s. 146.50, Stats., or this chapter.

(4) APPEAL. In the event that the department denies, refuses to renew, suspends under sub.(1) or revokes an ambulance service provider license, an EMT-basic license or training permit or a training center certification, or reprimands a licensee, permit holder or certified training center, the applicant, licensee, permit holder or certified training center may request a hearing under s. 227.42, Stats. The request for a hearing shall be submitted in writing to and received by the department's office of administrative hearings within 30 days after the date of the notice required under sub. (1).

Note: The mailing address of the Office of Administrative Hearings is P.O. Box 7875 Madison. WI 53707.

HSS 110.09 WAIVERS. The department may waive any nonstatutory requirement under this chapter, upon written request, if the department finds that it is demonstrated that strict enforcement of the requirement will create an unreasonable hardship in meeting the emergency medical service needs of an area and that waiver of the requirement will not adversely affect the health, safety or welfare of patients or the general public.

HSS 110.10 DEFIBRILLATION BY EMTS-BASIC. (1) PURPOSE. This section establishes standards for certification by the department of licensed emergency medical technicians-basic to administer defibrillation, under medical control, in a prehospital or interfacility setting. It also establishes

standards for department approval of plans for the delivery of defibrillation services by licensed ambulance service providers and establishes requirements to assure standardization and quality assurance in training and use of defibrillation by EMT personnel statewide.

(2) AUTHORITY. This section is promulgated under the authority of s. 146.50 (13), Stats.

(3) APPLICABILITY. This section applies to any person involved in emergency medical services supervision, training or provision who seeks to provide training for, provide medical control for, be trained in or engage in defibrillation by emergency medical technicians-basic.

(4) GENERAL PROVISIONS. (a) No ambulance service provider may permit an emergency medical technician-basic to perform defibrillation on any individual unless the EMT-basic is certified by the department to perform defibrillation.

(b) No person licensed only as an emergency medical technician-basic may perform defibrillation unless the person is certified by the department as an emergency medical technician-DA or an emergency medical technician-DM and is a participant in a department-approved emergency medical technician defibrillation program.

(c) No emergency medical technician-DA or emergency medical technician-DM may administer drugs or perform other advanced life support procedures except defibrillation under an EMT defibrillation plan.

(d) No emergency medical technician-DA or emergency medical technician-DM may take the place of an emergency medical technician-paramedic as defined in s.146.50 (1) (h), Stats., in the provision of ambulance service nor may any ambulance service provider operating under an emergency medical technician-paramedic plan approved by the department under s. 146.55 (2) (a), Stats., substitute an emergency medical technician-basic trained in administering defibrillation for an emergency medical technician-paramedic plan approved by the emergency medical technician for an emergency medical technician-basic trained in administering defibrillation for an emergency medical technician-paramedic plan.

(5) PLAN FOR DEFIBRILLATION BY EMERGENCY MEDICAL TECHNICIANS. (a) Plan submission. One or more hospitals providing emergency services, one or more licensed physicians and one or more ambulance service providers may submit an EMT defibrillation plan to the department. The plan shall contain all the information required under par.(b).

(b) Required elements. No person may begin use of emergency medical technicians to provide prehospital or interfacility defibrillation services until an EMT defibrillation plan has been submitted to and approved by the department. At a minimum, the plan shall:

1. Identify the hospital or hospitals providing emergency services, licensed physician or physicians, and licensed ambulance service provider or providers by or for whom the plan is being submitted;

2. Identify and describe the roles, responsibilities and qualifications of the program medical

director, the medical control hospital or hospitals, the on-line medical control physicians, if they are to be used, the program coordinator, the training course medical director, the training course instructor-coordinator and the service medical director or directors in the proposed program;

3. Identify and describe the roles, responsibilities and qualifications of the certified training center to be used and its relationship to the medical control hospital or hospitals;

4. Describe the licensed ambulance service provider or providers planning to use emergency medical technician defibrillation personnel under the plan;

5. Include statistical information which identifies the number of pulseless, non-breathing patients encountered in the year previous to plan submission by each ambulance service provider included in the plan, the outcome of prehospital or interfacility treatment of each patient and the response times from dispatch to arrival at the scene of patient treatment for each of the cases;

6. Describe the efforts which have been made or are continuing in the geographic area covered by the plan to minimize ambulance service response times and to provide community education to improve access to emergency medical services and public knowledge of emergency cardiac care;

7. Describe the EMT defibrillation training course, including content, objectives for individual lessons, clock hours, competency testing standards and procedures and training methods, or reference the training center if it has been previously approved to provide training;

8. Describe the manner in which each ambulance service provider operating under the plan will use emergency medical technician defibrillation personnel, including the number of emergency medical technicians defibrillation personnel and the service area to be covered;

9. List the equipment to be used by emergency medical technician defibrillation personnel to administer defibrillation, including the brand name, capabilities and technical specifications of each piece of equipment and specify the type of defibrillator to be used by each ambulance service provider included in the plan. Each ambulance service provider shall designate either an automatic or manual defibrillator, but not both, as the type to be used exclusively in its service;

10. Include a copy of the operating policies and procedures to be used in medical control, implementation and evaluation of the emergency medical technician defibrillation program;

11. Include a copy of the department approved protocol or protocols required under sub. (7) (e), signed by the program medical director, to be followed by emergency medical technician defibrillation personnel in determining the need for defibrillation, administering defibrillation and providing additional emergency care to a pulseless, non-breathing patient;

12. If on-line medical control physicians are to be used in the provision of emergency medical technician defibrillation services under the plan, describe the communications system to be used for the medical control and direction of emergency medical technician defibrillation personnel in the geographic

#### area covered by the plan;

13. Describe the methods by which continuing education and case review will be provided to emergency medical technician defibrillation personnel and continuing competency of those personnel will be assured;

14. Describe the relationship of the proposed emergency medical technician defibrillation program to other emergency and public safety services in the geographic area covered by the plan, including how the program will be coordinated with and will secure assistance from any advanced life support services existing in the geographical area covered by the plan;

15. Include a copy of agreements or letters of commitment from the hospitals, physicians, ambulance service providers, certified training center, training course instructor-coordinator, program coordinator and local governments participating in the emergency medical technician defibrillation program indicating their willingness to participate in the program, to fulfill their responsibilities as described in the plan and to adhere to the requirements of this section;

16. Include a copy of a letter of agreement from or a contract involving the program medical director, ambulance service provider or providers and the service medical director or directors included in the plan, and a quality assurance program. The letter of agreement or contract shall specify that the written record and electrocardiogram recording of each ambulance run in which emergency medical technician defibrillation personnel render treatment to a pulseless, nonbreathing patient will be reviewed and evaluated by the quality assurance program:

17. Document insurance coverage which will be in force as of the date proposed for the beginning of the first EMT-basic defibrillation training course offered under the plan covering all hospitals, physicians, ambulance service providers and emergency medical technician-basic defibrillation personnel included in the emergency medical technician-basic defibrillation program for any liability they incur in the performance of their responsibilities in implementing the program; and

18. Provide evidence of commitment to and endorsement of the proposed program by local and regional medical, governmental and emergency medical services agencies and authorities.

Note: Plans should be sent to the EMS Section, Division of Health, P.O. Box 309, Madison, WI 53701-0309. A guide to assist in developing an EMT defibrillation plan is available free of charge from the EMS Section.

(c) Deadline for submission. The plan shall be submitted to the department in complete form at least 90 days prior to the date proposed for beginning EMT defibrillation service. If training is being provided by a training center not previously approved by the department, the plan shall be submitted 90 days prior to the date proposed for beginning the EMT defibrillation training course. The plan is not in complete form until all information and materials noted in par. (b) have been received by the department.

(d) Review and decision. 1. The department shall, within 75 days following receipt of a plan in

complete form, approve or disapprove the plan and notify the applicant accordingly, in writing.

2. In reaching an approval or disapproval decision on any plan, the department shall consult with an advisory committee of physicians and other persons experienced in emergency medical services and familiar with emergency medical technician defibrillation programs regarding the quality and feasibility of the plan. Members of the committee shall be selected by the department secretary. Recommendations of the committee are not binding on the department.

3. Approval or disapproval of a plan shall be based on the requirements in this section, consideration of the recommendation of the committee described in subd. 2 and the findings of a site visit by a department representative to the hospital or hospitals, ambulance service or services and certified training center involved in the plan.

(e) Implementation. 1. Following department approval of an EMT defibrillation plan, all persons named in the plan may implement the program.

2. No change may be made in the emergency medical technician defibrillation program which alters the hospital or hospitals, medical director or directors or ambulance service provider or providers involved, or the training program or emergency medical technician defibrillation program operations included in an approved plan, unless the change is approved by the department.

3. The hospital or hospitals, program medical director and ambulance service provider or providers named in the plan shall biennially review the plan and update it as necessary and submit the updated plan to the department. The department shall notify the parties to the plan before the review and update is due and provide a format to be followed for reviewing and updating the plan. Department approval of the review and update shall be required for continuation of plan approval and for continuation of emergency medical technician defibrillation operations.

(6) MEDICAL CONTROL AND DEFIBRILLATION PROTOCOL REQUIREMENTS. (a) Program medical director. An emergency medical technician defibrillation program shall be under the medical supervision of a program medical director identified in the plan. Upon signing the EMT defibrillation plan, the program medical director shall be responsible for the medical aspects of implementation of the emergency medical technician defibrillation training and operation carried out under the plan and shall:

1. Select, approve or designate the personnel who will train and medically supervise emergency medical technician defibrillation personnel, including the training course medical director, the service medical directors, the program coordinator, the training course instructor if the course is offered outside of an approved EMT-basic or refresher course, and, if they are to be used in the program, the on-line medical control physicians;

2. Sign the protocol or protocols which will be used by emergency medical technician defibrillation personnel in providing defibrillation services under the plan;

3. Ensure that all aspects of the emergency medical technician defibrillation program are under constant medical supervision and direction;

4. Establish, in consultation with the other physicians involved in the plan, medical control and evaluation policies and procedures for the program;

5. Ensure that evaluation and continuing education activities are consistently carried out and participated in by the hospital or hospitals, physicians, certified training center, ambulance service providers and emergency medical technicians in the emergency medical technician defibrillation program;

6. Ensure that the findings and recommendations of the quality assurance program under sub. (12) are implemented; and

7. Ensure that the emergency medical technician defibrillation program operates in conformance with the approved plan, this section and standards of professional practice.

(b) Other roles filled by the program medical director. The program medical director may also serve as training course medical director or service medical director, or both.

(c) <u>On-line medical control physicians</u>. If an EMT defibrillation plan includes the use of on-line medical control physicians, each on-line medical control physician shall be designated by the program medical director, shall agree to provide medical control instructions consistent with the approved protocol, and shall be:

1. Familiar with the design and operation of the emergency medical technician defibrillation program under the plan;

2. Experienced in medical control and supervision of prehospital emergency care of the acutely ill or injured;

3. Willing to participate in medical control and evaluation activities in the emergency medical technician defibrillation program; and

4. Familiar with the protocol to be used for the provision of medical control and capable of providing medical control consistent with the protocol by means of the telecommunication devices used in the program.

(d) <u>Medical control hospital</u>. By signing the EMT defibrillation plan, the medical control hospital or hospitals designated in the EMT-basic defibrillation plan agree to:

1. Support the provision of medical control, if on-line medical control physicians are to be used in the emergency medical technician defibrillation program, by permitting designated on-line medical control physicians to use its telecommunications resources for medical control of emergency medical technician defibrillation personnel; 2. Cooperate with the program and service medical directors in implementing the training, continuing education, case review and evaluation activities required in the plan;

3. Ensure that any medical control provided to emergency medical technician defibrillation personnel by on-line medical control physicians at the hospital or hospitals is consistent with the approved protocol and the medical control policies and procedures established by the program medical director; and

4. Make available to the program and service medical directors and the quality assurance program the patient data necessary to carry out the quality assurance activities required under the plan.

(e) Emergency medical technician defibrillation protocol. 1. Each EMT defibrillation plan shall include a protocol or protocols signed by the program medical director under which emergency medical technician defibrillation personnel will provide emergency care and transportation to the cardiac arrest victim. Voice contact with an on-line medical control physician is not required for emergency medical technician defibrillation personnel to implement the protocol.

2. The protocol shall be specific to the type of defibrillator used in the plan. If individual ambulance service providers included in the plan have selected different types of monitor and defibrillator equipment for use, a protocol shall be included for each type selected.

3. The protocol used shall be a standard protocol developed and distributed by the department, based on the recommendations of the committee established under sub. (5) (d) 2.

Note: The protocol is available from the EMS Section, Division of Health, P.O. Box 309, Madison, WI 53701-0309.

(7) EMERGENCY MEDICAL TECHNICIAN DEFIBRILLATION TRAINING. (a) Applicability. 1. An EMT-basic defibrillation training course that is not part of a department-approved EMT-basic or refresher course shall meet the requirements listed in pars. (b) to (g).

(b) <u>Direction and supervision</u>. An EMT-basic defibrillation training course shall be under the direction and supervision of a training course medical director who shall:

1. Screen and accept students for admission to the training course;

2. Review the qualifications of and approve the training course instructor and the instructors who will teach the training course;

3. Review and approve the evaluation processes and standards used to determine successful completion of the training course;

4. Ensure that the training course complies with the requirements of this section and standards of professional practice; and

5. Provide overall medical supervision, coordination and quality assurance of the training course.

(c) Instructor. Each training course shall have a training course instructor who shall:

1. Be a licensed physician, certified physician assistant, registered nurse, emergency medical technician-paramedic, emergency medical technician-intermediate with defibrillation training, or emergency medical technician-basic with defibrillation training;

2. Be currently certified as a cardiopulmonary resuscitation (CPR) instructor by the American heart association, American red cross or equivalent organization recognized and approved by the department for providing training in CPR to health care professionals;

3. Be approved by the training course medical director;

4. Have a minimum of one year of teaching experience including lecturing, skills instruction and evaluation of student competence in an educational program for prehospital emergency medical care personnel or an equivalent background acceptable to the training course medical director; and

5. Display competence in operating the specific type of monitor and defibrillator used in the training course to the satisfaction of the training course medical director.

(d) Automatic defibrillator training. 1. An emergency medical technician-basic-DA training course shall include theory and practice found in the national standard curriculum for training of EMTs-basic and additional training approved by the department.

2. The training course shall include a minimum of 5 hours of classroom instruction, skills practice and competency testing.

(e) Manual defibrillator training. 1. An emergency medical technician basic-DM training course shall include theory and practice in at least the following content areas:

a. Introduction to emergency medical technician-basic defibrillation;

b. Patient assessment and evaluation;

c. Cardiac anatomy and physiology;

d. Cardiac rhythm interpretation;

e. Use and maintenance of the manual defibrillator;

f. Cardiac defibrillation and the manual defibrillation protocol;

g. Cardiopulmonary resuscitation as it relates to defibrillation;

h. Skills practice;

I. Final written and practical skills examination approved by the department; and

j. Post-course debriefing.

2. Each content area under subd. 1 shall be designed to meet objectives for individual lessons developed and distributed by the department.

3. The training course content and objectives for individual lessons shall be the same for all emergency medical technician-basic defibrillation-DM training courses implemented under an approved plan.

4. The training course shall include a minimum of 20 hours of classroom instruction, skills practice and competency testing.

(f) Department approval. 1. Department approval of a proposed training course shall be a prerequisite to the initiation of emergency medical technician-basic defibrillation training. Approval of a training course shall include approval of a curriculum, procedures, administrative details and guidelines necessary to ensure a standardized program.

2. Application for initial course approval shall be made by submitting to the department a statement that the standard department approved curriculum will be used and identification of the training course medical director, instructor, and number of hours of instruction.

Note: Copies of the standard Department-approved defibrillation curriculum are available from the EMS Section, Division of Health, P.O. Box 309, Madison, WI 53701-0309.

Note: An application for approval of an EMT-basic defibrillation training course should be sent to the EMS Section, Division of Health, P.O. Box 309, Madison, WI 53701-0309.

(g) Record of student performance. The training course medical director shall, upon completion of each EMT-basic defibrillation training course, submit to the department a record of student performance for each emergency medical technician-basic who participated in the course and a list of the emergency medical technicians-basic who successfully completed the course.

Note: Records of student performance and lists of EMTs-basic who successfully completed the course should be sent to the EMS Section, Division of Health, P.O. Box 309, Madison, WI 53701-0309.

(8) MONITOR AND DEFIBRILLATOR EQUIPMENT. (a) Required defibrillator components. Monitors and defibrillators used in an emergency medical technician-basic defibrillation program shall meet the following specifications:

1. A manual defibrillator shall have, at a minimum, an electrocardiographic display, self-adhering

monitoring electrodes or pads for placement on a patient's chest, a paper strip recorder for production of a permanent record of the electrical activity of the heart, an electrocardiogram recorder, and a manually triggered defibrillator for delivery of defibrillation;

2. A fully automatic defibrillator shall have, at a minimum, self-adhering monitoring and defibrillator electrodes or pads for placement on a patient's chest, an electrocardiogram recorder, and an automatically triggered defibrillator for delivery of defibrillation; and

3. A semiautomatic defibrillator shall have, at a minimum, self-adhering monitoring and defibrillator electrodes or pads for placement on a patient's chest, an electrocardiogram recorder, and a manually triggered defibrillator for delivery of defibrillation.

(b) Attachment of electrodes and recording required. During any prehospital or interfacility emergency care effort in which the monitor and defibrillator are used, monitoring electrodes or pads shall be attached to the patient and the electrocardiogram recorder shall be in operation. Recording shall begin upon the arrival of the emergency medical technician defibrillation personnel at the patient's side and may not be terminated until patient care by the emergency medical technician defibrillation personnel is complete.

(c) Inspection. All components of the monitor and defibrillator and the electrocardiogram recorder shall be inspected by a qualified service technician at least 2 times each calendar year to ensure that the equipment is maintained to the manufacturer's specifications. In this paragraph, "qualified service technician" means a person who has successfully completed training in the maintenance and repair of monitor and defibrillator equipment and possesses current knowledge of the technical troubleshooting and maintenance of monitor and defibrillator equipment with electrocardiogram capability. A qualified service technician is not required to be employed by or affiliated with a monitor and defibrillator manufacturer, provided the technician meets the training and knowledge requirements of this paragraph.

(d) Modification. No modification may be made to monitor and defibrillator equipment which results in a deviation from the manufacturer's standard specifications unless prior approval is received from the department. Prior to deciding on approval or disapproval of a request for equipment modification, the department shall ask the committee described in sub. (5) (d) 2 for a recommendation. The recommendation of the committee is not binding on the department. A written request for approval of a modification shall include, at a minimum:

1. Documentation of the manufacturer's standard specifications for the equipment;

2. Description of the modification requested;

3. Rationale for the modification and description of its effect on the emergency medical technician defibrillation program; and

4. Documentation that the requested modification, if made, will not expose patients on whom the equipment is used to an increased risk of harm.

(e) Monitoring with self-adhering electrodes or pads. Emergency medical technician defibrillation personnel may use only self-adhering electrodes or pads for monitoring the electrical activity of the heart. Quick look technique may not be used. In this paragraph, "quick look technique" means monitoring the electrical activity of the heart by means of defibrillator paddles or other devices which are not self-adhering to a patient's chest.

(f) Battery systems. Battery systems for the monitor and defibrillator and the electrocardiogram recorder shall be maintained and replaced in accordance with the manufacturer's standard specifications.

(g) Records. Ambulance service providers included in an EMT defibrillation plan shall maintain written records of the maintenance, repair and inspection of all monitor and defibrillator equipment used by emergency medical technician defibrillation personnel. These records shall be available for review by the department on request.

(9) AMBULANCE SERVICE PROVIDER REQUIREMENTS. An ambulance service provider using emergency medical technician defibrillation personnel shall:

(a) Submit, as part of the emergency medical technician defibrillation plan, a written plan of action describing the methods the provider is using or will use to minimize response times. A provider is exempt from submitting this plan of action if documentation is submitted which establishes that a minimum of 2/3 of the provider's ambulance runs involving a pulseless, non-breathing patient in the year immediately preceding the filing of the EMT defibrillation plan had a dispatch-to-arrival at the scene of patient treatment response time of 5 minutes or less;

(b) Have a service medical director who is approved by the program medical director and who accepts the responsibility to ensure that:

1. The performance of defibrillation by emergency medical technician personnel is carried out under medical control;

2. Emergency medical technician defibrillation personnel receive continuing education and performance evaluations with sufficient frequency to maintain safe and effective delivery of defibrillation;

3. The defibrillation protocol approved by the department is used; and

4. Emergency medical technician defibrillation personnel who fail to demonstrate acceptable competency in implementation of the defibrillation protocol are not permitted to engage in the provision of defibrillation services until they have been reevaluated and have demonstrated competency in performance of the protocol to his or her satisfaction;

(c) Provide the service medical director with sufficient access to emergency medical technician defibrillation personnel to enable the service medical director to carry out the responsibilities specified in par. (b);

(d) Ensure that any monitor and defibrillator used by emergency medical technician defibrillation personnel affiliated with the provider is of the type specified for the provider in the plan and meets the requirements of this section;

(e) Ensure that, when a patient is being cared for or transported using a monitor and defibrillator, the ambulance is staffed by at least one licensed emergency medical technician who is certified to operate the type of defibrillator used by the ambulance service and one individual with an emergency medical technician-basic training permit. A certified emergency medical technician-DA or emergency medical technician-DM shall be with the patient during the period of emergency care and transportation. A licensed physician, registered nurse, certified physician assistant or emergency medical technician-paramedic designated by the program or service medical director may be substituted for the emergency medical technician-DM required by this paragraph;

(f) Ensure that emergency medical technician defibrillation service is available on a 24-hour-a-day, 7-day-a-week basis to its service area as described in the plan; and

(g) Ensure that all written records, monitor and defibrillator recordings and electrocardiogram recordings of each ambulance run in which emergency medical technician defibrillation personnel rendered treatment to a pulseless, non-breathing patient are delivered to the program or service medical director for review within 72 hours after the ambulance run and are made available to the quality assurance program described in the plan in a manner which conforms to the applicable requirements of ss. 146.50(12) and 146.81 to 146.83, Stats.

(10) CONTINUING EDUCATION. (a) An EMT defibrillation plan shall include requirements for continuing education to be completed by emergency medical technician defibrillation personnel. Completion of the continuing education required in the plan shall be a prerequisite to maintaining approval by the program medical director to provide emergency medical technician defibrillation services. Continuing education shall include, at minimum:

1. For an emergency medical technician-DA:

a. Participation in case review and continuing education sessions as required by the program or service medical director; and

b. Demonstration of competent performance of the protocol in a simulated cardiac arrest situation to the satisfaction of the service medical director or training course medical director, or that person's designee, 4 times in the 2 year license cycle, preferably at 6 month intervals. The demonstration shall be witnessed by the service medical director at least once annually; and

2. For an emergency medical technician-DM:

a. Participation in case review and continuing education sessions as required by the program or service medical director; and

b. Demonstration of competent performance of the protocol in a simulated cardiac arrest situation to the satisfaction of the service medical director or training course medical director or that person's designee, 4 times in the 2 year license cycle, preferably at 6 month intervals. The demonstration shall be witnessed by the service medical director at least once annually.

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(b) The program medical director or service medical director may require additional continuing education of emergency medical technician defibrillation personnel functioning under the plan.

(c) An emergency medical technician-DA or emergency medical technician-DM who fails to satisfy the continuing education requirements set forth in the plan or who fails to demonstrate competent performance in a required cardiac arrest simulation shall be removed from providing emergency medical technician defibrillation services until the program medical director or service medical director has reviewed the individual's performance and approves the individual to return to service. The program medical director or service medical director shall immediately inform the department in writing of the removal of the individual from service and shall inform the department of the date the individual is returned to service.

(d) Each ambulance service provider shall retain documentation for a period of 2 years establishing that each emergency medical technician-DA or emergency medical technician-DM affiliated with the service has satisfied the continuing education requirements. The ambulance service provider shall make the documentation available to the department for review upon request.

(11) EVALUATION. Each EMT defibrillation plan shall contain an evaluation process which includes, at a minimum:

(a) Maintenance for at least 5 years of documentation by emergency medical technician defibrillation personnel of each case in which treatment was rendered to a pulseless, non-breathing patient by the personnel. Documentation shall consist of a written report, on a form approved by the department, for each case and an electrocardiogram recording for each case in which cardiopulmonary resuscitation, monitoring or defibrillation was performed.

Note: Copies of the form for the written report are available without charge from the EMS Section, Division of Health, P.O. Box 309, Madison, WI 53701-0309.

(b) A requirement for delivery of the written records and electrocardiogram recording of each case to the program or service medical director within 72 hours after the ambulance run involved;

(c) Prompt review and critique of all cardiac arrest runs by the service medical director based on the documentation provided in par. (b), with feedback provided to the ambulance service provider and emergency medical technician defibrillation personnel as soon as possible but no later than 30 days after the run involved. The review shall be documented on a form provided by the department, a copy of which is forwarded to the quality assurance program with the case records; and

(d) Participation, under a contract or letter of agreement, in a quality assurance program to which

copies of the documentation of each cardiac arrest response as required in par. (a) shall be sent by the program medical director or service medical director at least once each calendar quarter. The quality assurance program shall meet the requirements set forth in sub. (12) and shall be approved by the department.

(12) QUALITY ASSURANCE PROGRAM. (a) To qualify for approval under this section, a quality assurance program shall:

1. Apply to the department;

2. Be under the direction of a physician who is certified in advanced cardiac life support by the American heart association, is highly skilled in cardiac rhythm interpretation, possesses a working knowledge of prehospital emergency medical services systems and emergency medical technician defibrillation programs, and is able to actively participate in the review of individual case records and formulation of required periodic reports;

3. Have sufficient staff to ensure that case records will be reviewed in a timely and competent manner, data will be logged accurately and promptly, statistical analyses and summaries will be performed competently and efficiently, critical errors occurring in any emergency medical technician defibrillation program will be identified and responded to competently and quickly and recommendations for improvements and modifications in emergency medical technician defibrillation programs will be made in a timely and appropriate manner;

4. Have sufficient data gathering and analysis resources to maintain a computerized database of all case records reviewed and produce summary and analytical reports on a service, region and aggregate basis in a timely fashion; and

5. Have experience in and an effective system established for handling medical care records with appropriate safeguards for confidentiality.

Note: Copies of the form to apply for approval of a quality assurance program are available without charge from the EMS Section, Division of Health P.O. Box 309 Madison WI 53701-0309.

(b) A quality assurance program shall, at a minimum, provide the following services to an emergency medical technician defibrillation program:

1. Review and evaluation of written reports and electrocardiogram recordings from emergency medical technician defibrillation cases within 60 days of receipt;

2. Computerized database of emergency medical technician defibrillation runs for analysis and reporting as requested by the program medical director;

3. Summary reports and recommendations for improvement of the emergency medical technician defibrillation program made to the program or service medical director on at least a quarterly basis;

4. Advice to the program and service medical director on improvements which could be made in the evaluation activities carried out in the emergency medical technician defibrillation program;

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5. Notification of serious emergency medical technician defibrillation personnel performance errors as soon as noted and recommendations for action to correct the noted errors; and

6. An annual summary report of the data collected for the service or program on a form provided by the department.

(c) The quality assurance program shall notify the program medical director and service medical director immediately when it notes a performance error it considers serious during the review of case records provided by that emergency medical technician defibrillation program. The notification shall be accompanied by a recommendation for action to address the error. The program medical director or service medical director shall advise the quality assurance program within 90 days after receiving notification of any action taken regarding the identified error. The quality assurance program shall advise the department of the resolution of the error immediately following the expiration of the 90 day period.

(d) The quality assurance program shall report annually to the department on its activities. The report shall include an annual summary of all data collected from emergency medical technician defibrillation programs to be used in development of a statewide statistical report. The annual report and data summary shall be on a form provided by the department.

Note: Copies of the form for the annual report are available without charge from the EMS Section, Division of Health, P.O. Box 309, Madison, WI 53701-0309.

(13) CERTIFICATION. (a) A person requesting certification as an emergency medical technician-DA or emergency medical technician-DM shall:

1. Apply for certification on a form provided by the department;

2. Hold a currently valid emergency medical technician license issued by the department or be currently registered as an emergency medical technician by the national registry of emergency medical technicians:

3. Be affiliated with an ambulance service provider identified in an approved EMT defibrillation plan;

4. Present evidence of successful completion of an approved emergency medical technician-DA or emergency medical technician-DM training course; and

5. Present documentation signed by the program medical director and acceptable to the department of competence in the performance of defibrillation according to the protocol for the certification category involved.

(b) Within 60 days after receiving a complete application for emergency medical technician-DA or emergency medical technician-DM certification, the department shall either approve the application and certify the applicant or deny the application. If the application for certification is denied, the department shall give the applicant reasons, in writing, for the denial and shall give the applicant an opportunity to appeal the denial in accordance with sub. (15) (e).

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(c) Certification shall be evidenced by an endorsement to the emergency medical technician license of the qualified applicant and shall indicate whether the person is certified as an emergency medical technician-DA or emergency medical technician-DM, or both.

(d) A person certified as an emergency medical technician-DA may perform defibrillation using only an automatic defibrillator and following the fully automatic or semiautomatic defibrillator protocol included in the plan for the provider for which he or she is authorized to function as an emergency medical technician-DA.

(e) A person certified as an emergency medical technician-DM may perform defibrillation using only a manual defibrillator and following the manual defibrillator protocol included in the plan for the provider for which he or she is authorized to function as an emergency medical technician-DM.

(14) RENEWAL OF CERTIFICATION. (a) Application for renewal of an emergency medical technician-DA or emergency medical technician-DM certification shall be made biennially concurrent with application for renewal of the emergency medical technician license. Application for renewal shall be made by the person certified on forms provided by the department and shall be signed by the program medical director responsible for the emergency medical technician defibrillation program involved. Each emergency medical technician-DM certificate shall expire on June 30 of even-numbered years.

(b) A person whose emergency medical technician-DA or emergency medical technician-DM certification has been expired for more than 60 days shall complete any additional training and testing required by the service medical director prior to being issued certification.

Note: Copies of application forms for certification and renewal of certification are available without charge from the EMS Section, Division of Health, P.O. Box 309, Madison, WI 53701-0309.

(15) DENIAL OR REMOVAL OF CERTIFICATION. (a) Certification denial, nonrenewal, suspension or revocation. The department may deny, refuse to renew, suspend or revoke an emergency medical technician-DA or emergency medical technician-DM certification after providing the applicant, emergency medical technician-DA or emergency medical technician-DM with prior written notice of the proposed action and of the opportunity for a hearing under par. (e) if the department finds that:

1. The applicant or person certified does not meet the eligibility requirements established in this section:

2. Certification was obtained through error or fraud;

#### 3. Any provision of this section is violated; or

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4. The person certified has engaged in conduct detrimental to the health or safety of a patient or to members of the general public during a period of emergency care or transportation.

(b) Emergency suspension of certificate. 1. The department may summarily suspend an emergency medical technician-DA or emergency medical technician-DM certificate when the department is informed by the project medical director that the certificate holder has been removed from the emergency medical technician defibrillation program for cause or the department has probable cause to believe that the holder of the certificate has violated the provisions of this section and that it is necessary to suspend the certification immediately to protect the public health, safety or welfare.

2. Written notice of the suspension, the department's proposed additional action or actions and a written notice of the right to request a hearing shall be sent to the emergency medical technician-DA or emergency medical technician-DM. That person may request a hearing on the decision. A request for a hearing shall be submitted in writing to and received by the department's office of administrative hearings within 30 days after the date of the notice of suspension. The office of administrative hearings shall schedule the hearing no later than 15 days after receiving the request for hearing unless both parties agree to a later date and shall provide at least 10 days' prior notification of the date, time and place for the hearing. The hearing examiner shall issue a proposed final decision within 10 days after the hearing. The suspension of the emergency medical technician-DA or emergency medical technician-DM certificate shall remain in effect until a final decision is rendered.

(c) Effect on the license of an emergency medical technician-basic when there is an action taken on the certificate. Denial, refusal to renew, expiration, suspension or revocation of an emergency medical technician-DA or emergency medical technician-DM certification shall not affect licensure as an emergency medical technician unless action is also taken under s. HSS 110.08 against the EMT license.

(d) Effect on the certificate when there is an action taken on the license of an emergency medical technician-basic. Denial, refusal to renew, expiration, suspension or revocation of an emergency medical technician-basic license under HSS 110.08, shall have an identical effect on any emergency medical technician-DA or emergency medical technician-DM certification attached to the license.

(e) Appeal. In the event that under par. (a) the department denies issuance of or renewal of or suspends or revokes an emergency medical technician-DA or emergency medical technician-DM certification, the applicant or emergency medical technician-DA or emergency medical technician-DM may request a hearing under s 227.42, Stats. The request for a hearing shall be submitted in writing to the department's office of administrative hearings. Review is not available if the request is received in the office of administrative hearings more than 30 days after the date of the notice required under par. (a).

Note: The mailing address of the Office of Administrative Hearings is P.O. Box 7875, Madison, WI 53707.

(16) CANCELLATION OF APPROVAL. (a) Plan approval. The department may, at any time, cancel its approval of an EMT defibrillation plan if parties to the plan fail to adhere to the plan, if parties to the plan violate the provisions of this section or if there is evidence that the emergency medical technician defibrillation program operated under the plan presents a danger to the health and safety of patients or the general public. All persons involved in the implementation of the plan shall cease the provision of emergency medical technician defibrillation services upon written notice mailed to the program medical director, except that emergency medical technician defibrillation services may continue pending appeal under par. (d).

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(b) Provider approval. The department may, at any time, cancel its approval of the participation by a specific ambulance service provider or providers in an EMT defibrillation plan if the provider or providers fail to adhere to the approved plan, violate the provisions of this section or engage in activities in the emergency medical technician defibrillation program that present a danger to the health and safety of patients or the general public. The ambulance service provider or providers shall cease the provision of emergency medical technician defibrillation services upon written notice mailed to the owner or operator for each ambulance service provider involved, except that emergency medical technician defibrillation services may continue pending appeal under par. (d).

(c) Emergency cancellation. 1. The department may summarily suspend approval of an EMT defibrillation plan or the participation of an ambulance service provider or providers in an EMT defibrillation plan when the department has probable cause to believe that implementation of the plan or operation of the ambulance service provider or providers under the plan fails to adhere to the plan or violates the provisions of this section and that it is necessary to suspend approval of the plan or the participation of the ambulance service provider or providers in the plan immediately to protect the public health, safety or welfare.

2. Written notice of the suspension, the department's proposed additional action or actions and written notice of the right to request a hearing shall be sent to the program medical director, in the case of cancellation of plan approval, or the owner or operator of each ambulance service provider involved, in the case of cancellation of provider participation. A request for a hearing shall be submitted in writing to the department's office of administrative hearings and received by that office within 30 days after the date of the notice of suspension. The office of administrative hearings shall schedule the hearing no later than 15 days after receiving the request for hearing unless both parties agree to a later date and shall provide at least 10 days' prior notification of the date, time and place for the hearing. The hearing examiner shall issue a proposed or final decision within 10 days after the hearing. The suspension of plan approval or provider participation shall remain in effect until a final decision is rendered.

(d) Appeal. In the event that, under par. (a) or (b), the department cancels an EMT defibrillation plan or participation by an ambulance service provider or providers in the plan, the program medical director, in the case of cancellation of plan approval, or the owner or operator for each ambulance service provider involved, in the case of cancellation of provider participation, may request a hearing under s. 227.42, Stats. The request for a hearing shall be submitted in writing to the department's office of administrative hearings. Review is not available if the request is received in the office of administrative hearings more than 30 days after the date of the notice required under par. (a) or (b).

Note: The mailing address of the Office of Administrative Hearings is P.O. Box 7875 Madison, WI 53707.

The repeal and rules included in this order shall take effect on the first day of the month following publication in the Wisconsin Administrative Register, as provided in s. 227.22, Stats.

Wisconsin Department of Health and Social Services

By: Joseph Sec rétarv

Dated: April 11, 1996

Seal:

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